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North American Numbering Council
c/o Columbia Institute for Tele-Information
Columbia Business School
1A Uris Hall
3022 Broadway
New York, NY 10027-6902

July 26, 2004

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Federal Communications Commission
Office of the Secretary

Mr. William Maher
Chief, Wireline Competition Bureau
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Re: Evaluation of the NANPA and the PA Performance in 2003

Dear Mr. Maher:

One of the most important activities of the North American Numbering Council (NANC) is to evaluate annually the performance of the North American Numbering Plan Administrator (NANPA) and the thousands block Pooling Administrator (PA). The NANC's annual evaluations help the FCC to determine whether the NANPA and the PA are satisfying their contractual obligations. In addition, the annual evaluations identify areas where the NANPA and PA could improve their performance.

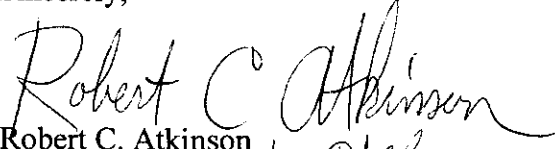
The purpose of this letter is to forward the NANPA and the PA performance evaluations for calendar year 2003. The attached reports were prepared by the NANC's Numbering Oversight Working Group (NOWG) and adopted by the NANC at its July 13, 2004 meeting. In summary, the performance of the NANPA and the PA were both judged to fall between "More Than Met" and "Exceeded" performance standards. I should note that the NOWG estimated that its members expended 1,426 hours of work in conducting the two performance evaluations.

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If you or the Commission staff have any questions about the evaluation methodology or results, please contact the NOWG Co-Chairs, Karen Mulberry and Jim Castagna.

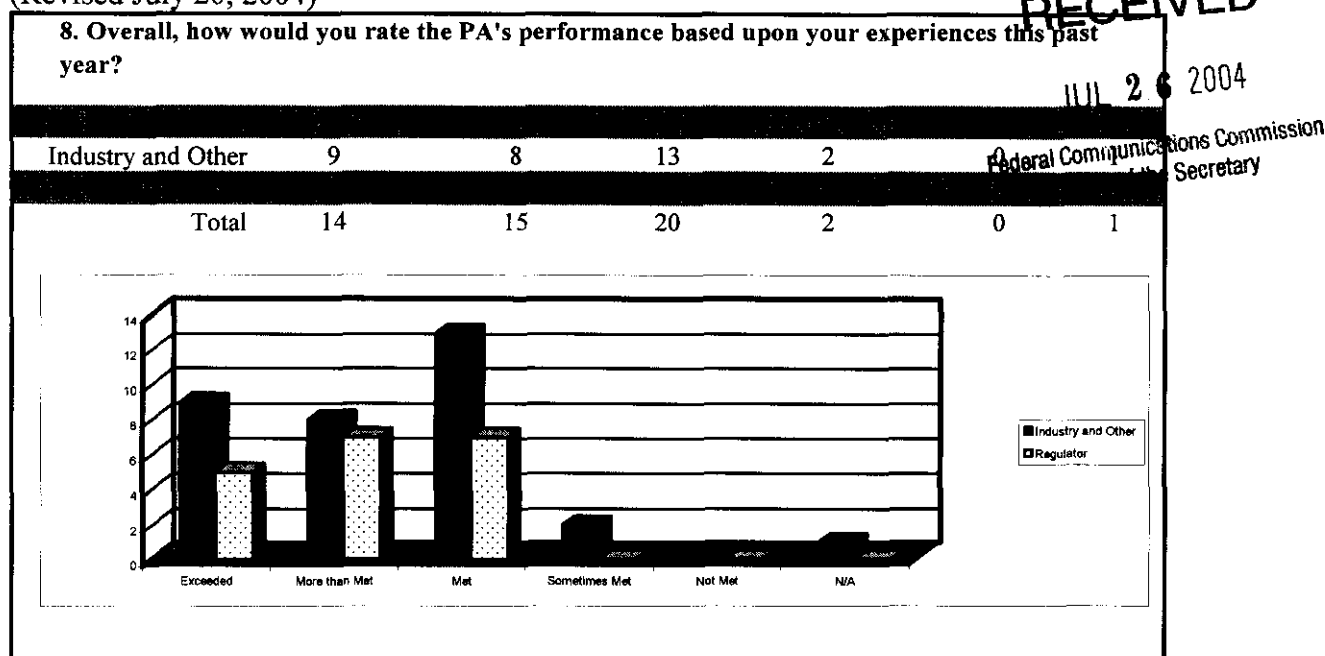
Sincerely,


Robert C. Atkinson
Chairman

Attachments

cc: NANC Members (w/out attachment)
Mark Oakey - FCC
Carol Matthey - FCC
Narda Jones - FCC
Cheryl Callahan - FCC
Sanford Williams - FCC
Deborah Blue - FCC

(Revised July 20, 2004)



3.2 Written Comments

The survey provided respondents the opportunity to provide detailed written comments of the PA's performance in 2003. There were positive comments as well as comments that indicated suggested areas of improvement for the PA. Following is a summary of the comments by survey section. (See Appendix B for Survey Results – Comments)

3.2.1 Pooling Administration – Section A

Comments from Service Providers and Regulators indicated that the PA was being very helpful, professional, and consistently processed applications within 3 days or less.

There were also comments that suggested areas of improvement. These included:

- improvement in knowledge of guidelines,
- more timely input of PA information into BIRDS as delay prevents SP from completing their input process,
- accuracy of block data PA maintains in PAS, pass through of information to NPAC, and
- timely response from PA on return of phone calls and email.

3.2.2 Implementation Management – Section B

There were very few comments for this section as pooling implementation was completed in December 2003. The comments received were again complimentary and also provided suggestions for improvement.

Suggested improvements included: